

NEW ACCOUNT APPLICATION

Accounts Department
Tel: 011 262 2220
Fax: 011 262 2226

Credit Controller:
Naomi Cosser
Email: naomi@seremed.com

8 Quark Crescent
Linbro Business Park
2090

KINDLY COMPLETE ALL SECTIONS BELOW - THANK YOU FOR YOUR CO-OPERATION

ACCOUNT PURCHASES

Full payment must be received within 30 days from date of statement.

PAYMENT BY EFT PRIOR TO DELIVERY (PPTD)

Total amount due reflected on our invoice (s) must be paid into our account prior to the order being dispatched. Please email proof of payment to naomi@seremed.com

IMPORTANT: Your order will only be released once the amount is reflected in our account (bank confirmation).

CREDIT RETURNS – PLEASE SEE OVERLEAF PAGE 2

BANKING DETAILS:

Account Holder: Sere-med
Bank: Standard Bank
Account No: 202 461 874
Branch & Code: Midrand 001155

PLEASE INDICATE TERMS

Account

PPTD

CUSTOMER DETAILS

TRADING NAME:

PRACTICE / REG NO:

VAT REG NO:

ID NO:

TYPE OF BUSINESS:

POSTAL ADDRESS:

CODE

DELIVERY ADDRESS:

TEL:

FAX:

MOBILE:

NAME OF PERSON RESPONSIBLE FOR PAYMENT OF ACCOUNT:

TEL:

EMAIL:

BANK DETAILS

CREDIT REQUIRED: R

BANK:

BRANCH:

ACCOUNT NO:

CODE:

TRADE REFERENCES

COMPANY NAME:

CONTACT PERSON:

TEL:

COMPANY NAME:

CONTACT PERSON:

TEL:

COMPANY NAME:

CONTACT PERSON:

TEL:

SIGNATURE OF THE AUTHORIZED PERSON
RESPONSIBLE FOR THE ACCOUNT REQD
BELOW:

DESIGNATION:

SIGNATURE:

NAME:

DATE:

OFFICE USE ONLY

SALES CODE

APPROVED:

INITIAL CREDIT LIMIT: R _____ .00

Please fax all payment details to 011 262 2226 or email naomi@seremed.com

Sere-med Payment Terms and Conditions of Sale**Effective 1st October 2020****Important: The purchaser agrees to the Sere-med payment terms and conditions of sale herein.**

Sere-med will accept all signed delivery notes as received and correct.

Payment Terms

- 30 Days from date of statement, interest at a rate of 17.5% will be charged on accounts exceeding our credit terms.
- All payment transactions must be by EFT (electronic funds transfer).

Minimum Order Value

R 1 200.00 excl. VAT

R 1 850.00 excl. VAT - for high risk areas as determined by our logistic service provider (courier)

A delivery surcharge will be applicable for any order under the minimum order value. The customer will be consulted and requested to increase the value of their order or to accept the delivery surcharge.

For all repairs, customers may either return to Sere-med at their cost or request Sere-med to collect, where a collection and return delivery fee will apply.

Goods under warranty, will be for Sere-med's account.

Payment Prior to Delivery (For non-account transactions)

- All payment transactions must be a bank confirmation EFT prior to delivery.
- Sere-med reserves the right to cancel an order where full payment is not received within 7 days of date of invoice.
- Our logistic service provider (couriers) will not accept cash or cheques under any circumstances.
- Customers who wish to pay by cash are welcome to visit Sere-med to conclude payment transactions.

General Terms

- All deliveries are outsourced to our logistics service provider (courier service).
- Goods remain the property of Sere-med until fully paid for.
- Accounts exceeding 60 days will automatically be on hold.
- Accounts will be strictly monitored according to credit limits allocated. Credit limits will be reviewed regularly or at the request for the customer.
- Settlement discounts will not be accepted under any circumstances.
- Sere-med reserves the right to reclaim any goods not paid for and or to seek a legal remedy for the conclusion of the outstanding debt.
- We request our customers to immediately check the outer packaging upon receipt of order for any damages or evidence of a tampered box and to notify Sere-med immediately.
- Sere-med will not be held liable for any loss, theft or damage to our stock following delivery or while on the premises of the customer reflected on the invoice.
- Sere-med reserves the right to collect any unpaid goods at our discretion.

Goods Return Policy

- Sere-med will not consider or entertain a request for goods to be uplifted and credited unless goods have been supplied incorrectly, and if there are stock shortages.
- A verbal notification and an email communication thereafter to either vasie@seremed.com or sharon@seremed.com must be received within 24 hours of receipt of goods.
- No goods are to be uplifted by Sere-med Business Development Consultants unless express permission is given in a written communication to either our consultant or you, our customer.

Sere-med will not entertain any requests for stock to be returned for the following reasons:

1. Stock expired or is close to expiry.
2. Stock not selling.
3. Soiled or damaged stock / packaging while in the customer's possession.

Handling Fee

Sere-med is within its rights to charge a handling fee of no less than 20% of the value of the invoice for:

- a. Goods that were incorrectly ordered and a return is granted.
- b. Goods in the possession of a customer that have not been paid for within the agreed payment terms.

* *This will only apply to packaging / goods in a resalable condition (Sere-med discretion).*

Sere-med prides itself on our customer service and to ensure your order is correct, a three-check process is undertaken prior to packing and despatch. A photograph of each order is taken prior to despatch for reference purposes, should there be any dispute regarding contents supplied.